



# Learn To Play

## INFORMATION & CANCELLATION

<b>ADDRESS:</b>	<p>The Cranford Club, Exmouth, Devon, EX8 2EQ</p> <ul style="list-style-type: none"><li>• Park in the car park and then walk into reception. Tell them you are here for the hockey session on the bottom astro and they will direct you!</li></ul>
<b>TIMINGS:</b>	<p>3.55pm – Arrival and registration 4.00pm – Coaching begins 4.55pm – Collection</p>
<b>PARKING:</b>	<p>There is a car park at the front of the club.</p>
<b>FACILITIES:</b>	<p>Toilets and changing rooms are available</p>
<b>REFRESHMENTS:</b>	<p>Please could all players bring a water bottle. Parents are very welcome to sit in the bar area of the club and make use of the refreshments for sale.</p>
<b>PLAYER INFO:</b>	<ul style="list-style-type: none"><li>- You will need to bring a water bottle</li><li>- Please bring your own shin pads and mouth guards.</li><li>- If you have your own stick then please bring it, however, I do have some available for you to borrow.</li><li>- Plenty of warm and wet weather clothes!</li></ul>
<b>FEEDBACK:</b>	<p>We seriously value all feedback whether positive or negative so please take time to give us any feedback either on the day or afterwards by email if you prefer</p>
<b>CANCELLATION:</b>	<ul style="list-style-type: none"><li>• You must book and pay for the full length of the course to receive the published course price.</li><li>• A cancellation policy applies as follows: 14 days or more before – full refund 10 - 13 days before – loss of 25% of the course fee 7- 9 days before – loss of 50% of the course fee Less than 7 days before – loss of 100% of the course fee</li><li>• JAB Hockey reserves the rights to exclude from or refuse entry to the sessions any person we believe is causing or has caused damage to the facilities, or is being disruptive to the other attendees. No refund will be given under these circumstances.</li><li>• JAB Hockey reserves the rights to cancel a course if there are insufficient numbers.</li><li>• We will always endeavor to run every session regardless of the weather, if you are unable to attend, please let Jessica know at your earliest convenience 07971 073270. I will also set up a Whatsapp group nearer the time in case of any last minute messages.</li></ul>